

CORPORATE QUALITY MANUAL

MSETCL

Vision

To establish MSETCL as the best “State Transmission utility” in India by the year 2012 with reference to performance, network development and service standards.

Mission

We as a State Transmission Utility (STU) dedicate our- selves to plan, build-up, operate and maintain the intra –state transmission system to facilitate transmission of electricity from its source to load centres in a secure, reliable and economic manner for the best services to the consumers and society, offer enhanced career opportunity to our employees and generate reasonable return.

We aim to provide an efficient transmission services in a transparent non-discriminatory manner by using best practices and standards laid from time to time.