



## Invitation for Bid (IFB)

The tender document is available on the website <https://srmetender.mahatransco.in> which can be downloaded by the bidder. Summary of the e-tender notice is as follows:

Sr. No.	E-Tender Reference	Particulars
1	E-Tender No. & RFx No.	<b>SP/T-0708/0325 [5000001377]</b>
2	Call	<b>2<sup>nd</sup> Call</b>
3	Subject of E-Tender	Hiring of Agency for Annual Maintenance Contract (AMC) For MSETCL Web Applications Services and Man-Month Rate for Development Services for a period of Three [3] years.
4	Estimated Cost of Tender	<b>Rs. 4,69,64,001 /-</b> (Four Crore Sixty Nine Lakhs Sixty Four Thousand One Only) (Inclusive of all Taxes)
5	E-Tender Fees	Rs. 5000 + GST non-refundable (to be paid online)
6	EMD	@1% of estimated value of the tender (Inclusive of all Taxes)
7	Date and time for sale of bid documents	From 24.03.2025, 10:00 Hrs.
8	Pre-bid meeting Date, Time & Venue	<b>Date:</b> 26.03.2025 <b>Time:</b> 16:00:00 Hrs. <b>Venue:</b> Ground Floor, IT Section, MSETCL C.O. 'Prakashganga' Plot No. C-19, E-Block, Bandra Kurla Complex, Bandra East, Mumbai, Maharashtra 400051
9	Last date and time for submission of request for amendment/ clarification in the tender	On or before 27.03.2025
10	Due Date & Time of Submission of Bid	02.04.2025, 17:30 Hrs.
11	Due Date & Time of Opening of Bid	02.04.2025, 17:35 Hrs.
12	Contact Person	1) C.E. (CPA) 2) CGM (IT) 3) E.E. (Group-VII), CPA, C.O. MSETCL, 1 <sup>st</sup> Floor, Prakashgad Building, Bandra (E), Mumbai <b>Email id:</b> <a href="mailto:cecpa@mahatransco.in">cecpa@mahatransco.in</a> , <a href="mailto:cegrp8@mahatransco.in">cegrp8@mahatransco.in</a> , <a href="mailto:cgmit@mahatransco.in">cgmit@mahatransco.in</a>

Note:

- a. The tender documents can be downloaded only online from aforesaid website, within period of advertisement of tender.
- b. The bidder shall ensure that the following **product/ service categories** for which the subject RFx is advertised is maintained in their profile under 'Bidder Data'. If the same is not maintained it shall be the bidder's responsibility to get the same approved from tender floating authority well in advance within due date & time indicated in the RFx & Invitation for bid. Note that MSETCL shall not be responsible for non-submission of bid due to product category not being maintained in the bidder's profile.

▶ 0001	Outline	Platform cost	M016
▶ 0002	Outline	Hosting and Deployment	M016
▶ 0003	Outline	AMC of existing Applications	M016
▶ 0004	Outline	AMC post Migration	M016
▶ 0005	Outline	Change Request	M016
▶ 0006	Outline	Cyber Security Audit	M016
▶ 0007	Outline	Migration of Applications to PF	M016

- c. The bidder shall submit their appropriate bids (Technical & Commercial) online, well in advance within due date & time indicated in the RFx. **No extension to bid submission date & time will be given.**
- d. The Techno-Commercial Bid and Price Bid will be opened on SRM e-Tendering portal.
- e. MSETCL will not be responsible for non-submission of bid due to any website related issues.